



# Tensions in Time Management: Implications for Leaders

14:30 – 16:00 (90 minutes)

#### **Organizers:**

Prof. Dr. Laura M. Giurge (London School of Economics)
Dr. Jennifer L. Sparr (University of Zurich)

#### Workshop Goals

Time management can be challenging, especially for leaders.

We invite you to...

- ... analyze your own time management habits: The Time Audit Exercise
- ... explore the tensions in time management: The Polarity Map Exercise

Together, we will draw conclusions for self-leadership and people-leadership practices regarding time management and exchange best practices.



# What is time?

### Why is it so hard to manage our time?



**Cultural** barriers



Organizational barriers



Individual barriers

Think about 3 key goals that you want to achieve in the next 12 months at work

#### The Time Audit Exercise

Work activity	% time in the last week	Serves which goal	Important/ Un-important	Urgent/ Non-urgent
Writing	40%	Individual goal	Important	Non-urgent

#### The Time Audit Exercise: Debrief

- Are you **satisfied** with how you spent your time last week?
- What % of your time did you spend on your key goals?
- What % of your time did you spend on important / urgent activities?
- How close is last week to how your **ideal week** would look like?
- What are the **barriers** that prevent you from optimally using your time?

#### Why is it so hard to manage our time?

Long-term & Short-term goals

Individual & Collective goals

Performing & Learning



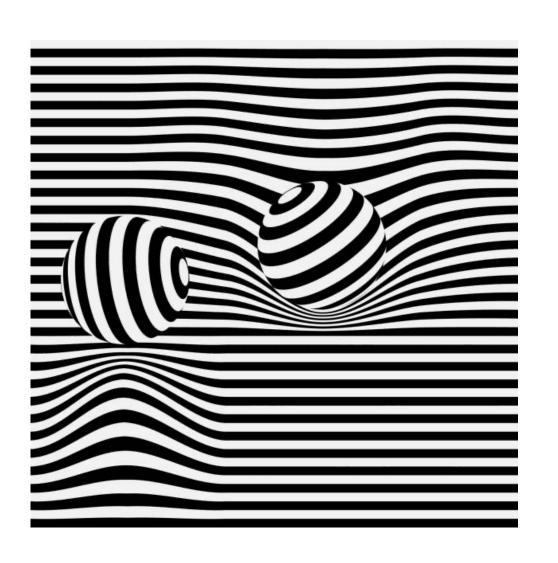
Planning & Flexibility

Availability & Boundaries

Productivity & Recovery

Work & Life goals

#### Paradoxical elements are characterized by....



Interdependence

Contradiction

Persistence

#### Time is an important leadership tension

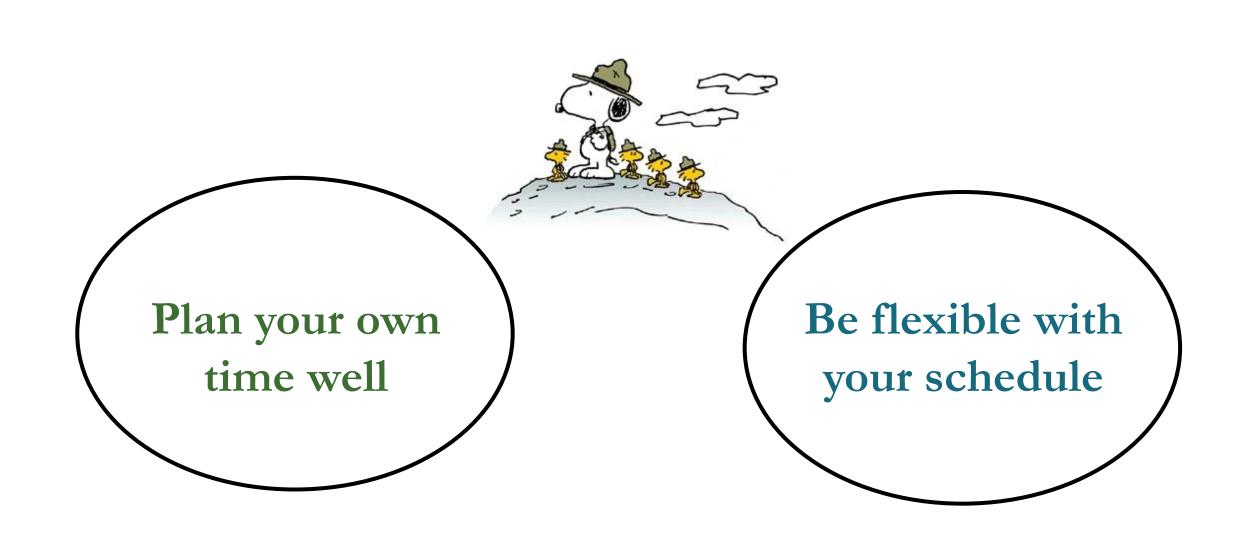


### THE 11 PARADOXES OF LEADERSHIP THAT HANG ON THE WALL OF EVERY LEGO MANAGER

- To be able to build a close relationship with one's staff, and to keep a suitable distance.
- To be able to lead, and to hold oneself in the background.
- To trust one's staff, and to keep an eye on what is happening.
- To be tolerant, and to know how you want things to function.
- To keep the goals of one's department in mind, and at the same time to be loyal to the whole firm.
- To do a good job of planning your own time, and to be flexible with your schedule.
- To freely express your view, and to be diplomatic.
- To be a visionary, and to keep one's feet on the ground.
- To try to win consensus, and to be able to cut through.
- To be dynamic, and to be reflective.
- To be sure of yourself, and to be humble.

Source: Evans (2000)

#### A key leadership tension related to time is...



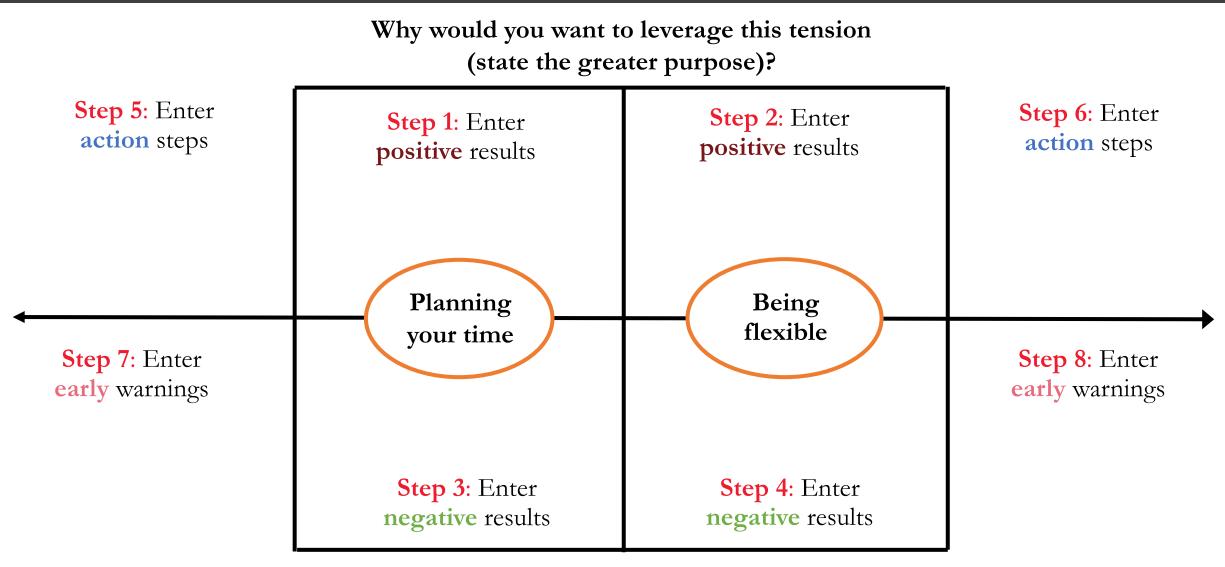
#### Overwhelmed? Adopt a paradox mindset

- 1. Change your question. How can I do both?
- 2. Embrace the tension and start to feel comfortable with it.

  Tensions are inherent in work and leadership.
- 3. Take your distance from the problem and start looking for new approaches. The following exercise can help.



#### The Polarity Map Exercise: Analyze the Tension

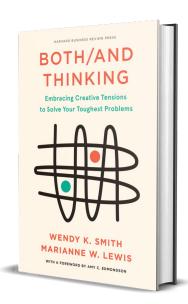


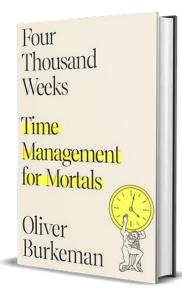
What is the danger of NOT leveraging this tension?

#### The Polarity Map Exercise: Debrief

- Any **key insights** from applying the polarity map to the planning-flexibility tension?
- Anything new / surprising / creative you will implement?
- Which **conditions** make the planning-flexibility tension easier / harder to manage?
- How is the planning-flexibility tension related to **other tensions** you experience as a leader (e.g., closeness-distance, control-autonomy, goal conflicts)?

## Want to learn more?







Research: Flexible Work Can Dampen Motivation Harvard Business Review, April 2022



The Course of Off-Hours Email Wall Street Journal, October 2021



Why Time is the Currency of Knowledge Work Forbes, May 2021

# Thank you!

Best of luck with managing your time!









