Ethical Software Engineering By Design

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Introduction

Software engineering at universities: impact of research; education focused on technical problems

Diffusion of responsibility: from research to practice

Researchers Applied Scientists Product Teams Marketing, Comms, etc. Public

[Taken from: Hanna Wallach, keynote at NeurIPS 2020, https://nbiair.com/#Recordings]

Software engineering in practice: every day business is impact of engineering

EU regulation: (high risk) Al applications

Teaching, development, certification



Ethics

Values and Impact: Deontological and consequentialist ethics

Reproach to ethicists: "Useless!" (and to software engineers: "Not informatics anymore!")

Indeed: >120 Codes of Conduct for Al/Software/Systems Engineering rather fruitless

Reason: Software context-specific; hence values and trade-offs context-specific Contexts: application domain, technology, users' culture, developers' culture, optimization goals, ...

Examples: Corona app, face recognition, data integration, care robots, resume analyzers, etc. – but also software without Al/data: camera surveillance w/o FR, BitTorrent, Telegram, Bitcoin, website preferences, ...

Genericity of CoCs hence necessary. Only way out: schema that caters to context specificity.



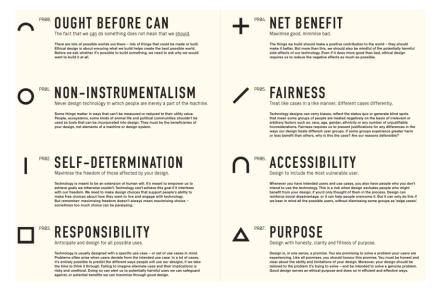
"Rather of Deontological Usefulness": what about trade-offs?

https://link.springer.com/article/10.1007/s13347-021-00451-w



https://www.acm.org/code-of-ethics https://gi.de/ueber-uns/organisation/unsere-ethischen-leitlinien/ http://www.ethics.org.au/on-ethics/blog/november-2018/withgreat-power-comes-great-responsibility-%E2%80%93-but

https://standards.ieee.org/industry-connections/ec/ead-v1.html



Gogoll, Zuber, Kacianka, Greger, Pretschner, Nida-Rümelin: Ethics in the Software Development Process: from Codes of Conduct to Ethical Deliberation. *Philos. Technol.* 34: 1085–1108, 2021

Development: Ethical Deliberation in Agile Processes

 $\underline{https://www.bidt.digital/wp\text{-}content/uploads/2021/04/Digital-Transformation-and-Ethics_Zuber\text{-}et-al_EN.pdf}$

No simple way out. Need to address concerns in a context-specific manner: think! Can be done in a systematic way

Development driven by EDAP: "Ethical Deliberation in Agile Processes"

Key idea: start with values; continuously reflect on mechanisms, not yes/no

Characteristics of agility blend particularly well: planning; incrementality; empowerment; learning

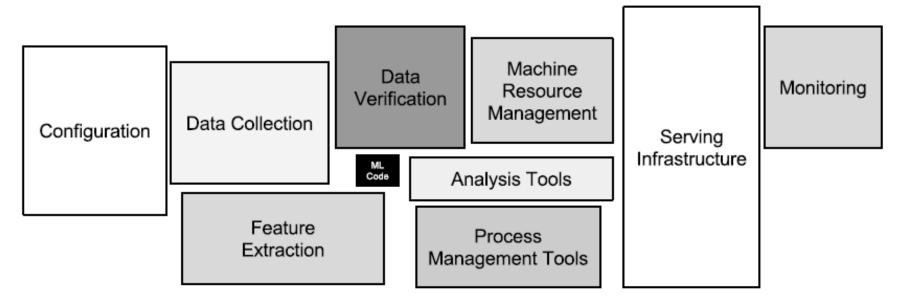
https://www.nature.com/articles/s41599-022-01206-4

Later today: How to teach?



Software Engineering and Al

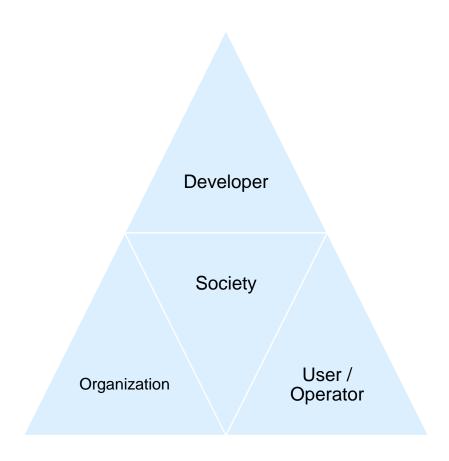
Ethical issues are not confined to AI – but this is suggested by the current debate! A centralized Corona app? Palantir Foundry? Integration of registers?

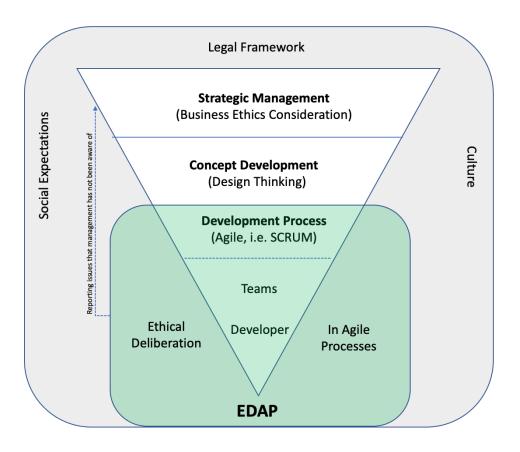


Sculley et al.: Hidden Technical Debt in ML systems, Proc. NIPS 2015: 2503-2511



Who is responsible?





Teaching: Later Today

My conclusion: Classes not sufficient. Hypotheticals fun for everybody. Learning by doing using the EDAP schema. Card games. Who teaches best?

General ethics classes; or ethics in CS: Harvard EthiCS project [Gross et al., Embedded EthiCS: Integrating Ethics Across CS Education, CACM 62(8), 2019]

General overviews available, e.g.

[Fiesler et al., What Do We Teach When We Teach Tech Ethics? A Syllabi Analysis, Proc. SIGCSE, 2020] [Mulhearn et al., Review of Instructional Approaches in Ethics Education, Science and Engineering Ethics volume 23: 883–912, 2017]

Impact?

- "Less meat after an ethics class"
 [Schwitzgebel et al., Do ethics classes influence student behavior? Case study: Teaching the ethics of eating meat, Cognition 203 (2020)]
- Students "liked it" [Gross et al., Embedded EthiCS: Integrating Ethics Across CS Education, CACM 62(8), 2019]
- Overall, moderate effects (but "depends")
 [Mulhearn et al., Review of Instructional Approaches in Ethics Education, Science and Engineering Ethics volume 23: 883–912, 2017]

Implemented in forefront industry: E.g., Palantir



Certification

Product Individual Process Organization



Final Comments

Ethics not reproducible to compliance: default is people seen as risk! Empowerment?

Power asymmetry: programmers can quit

Considerations apply to both UI and program logic

DevOps, specifically MLOps: ethical consideration doesn't stop at a specific moment in time. For AI, context continuously changes (!)

Others tell us that the ideas generalize beyond Agile



Wrap-Up

Along with others, software engineers individually responsible for the technology they build

Ethics not only an Al concern. Software is the concern.

Education: hypotheticals; practical courses; practical courses with EDAP

Certification: individuals, organizations, and systems (or development processes for a system)

Engineering: Structured deliberation with EDAP – agility and ethics seem a perfect match. Pick *your* values. Ethics not reduced to yes or no: choose a mechanism.

Let's not overdo it though: what is the first-order problem here?

