# RESPONSIBLE ARTIFICIAL INTELLIGENCE

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# WHAT IS AI?

- Not just algorithm
- Not just machine learning
- But
- AI applications are not alone
  - Socio-technical AI systems





# AI IS NOT INTELLIGENCE!

- What AI systems cannot do (yet)
  - Common sense reasoning
    - Understand context
    - Understand meaning
  - Learning from few examples
  - Learning general concepts
  - Combine learning and reasoning

- What AI systems can do (well)
  - Identify patterns in data
    - Images
    - Text
    - Video
  - Extrapolate those patterns to new data
  - Take actions based on those patterns



### **AI IS NOT INTELLIGENCE!**



"panda"

**Adversarial Noise** 



=

+



"gibbon"

### **AI IS NOT INTELLIGENCE!**





# WHAT IS RESPONSIBLE AI?

#### Responsible AI is

- Ethical
- Lawful
- Reliable
- Beneficial

Responsible AI recognises that

- AI systems are artefacts
- We set the purpose
- We are responsible!



# **RESPONSIBLE AI**

- AI can potentially do a lot. Should it?
- Who should decide?
- Which values should be considered? Whose values?
- How do we deal with dilemmas?
- How should values be prioritized?

• .....



### **PRINCIPLES AND GUIDELINES**

### **Responsible / Ethical / Trustworthy....**



https://ec.europa.eu/digital-singlemarket/en/high-level-expert-groupartificial-intelligence



https://ethicsinaction.ieee.org





https://www.oecd.org/goingdigital/ai/principles/

# MANY INITIATIVES (AND COUNTING...)

- Strategies / positions
  - o IEEE
  - European Union
  - OECD
  - WEF
  - Council of Europe
  - Many national strategies
  - o ...
- Declarations
  - Asilomar
  - Montreal

o ...

https://arxiv.org/ftp/arxiv/papers/1906/1906.11668.pdf lists 84!





EU HLEG	OECD	IEEE EAD
<ul> <li>Human agency and oversight</li> <li>Technical robustness and safety</li> <li>Privacy and data governance</li> <li>Transparency</li> <li>Diversity, non- discrimination and fairness</li> <li>Societal and environmental well- being</li> <li>Accountability</li> </ul>	<ul> <li>benefit people and the planet</li> <li>respects the rule of law, human rights, democratic values and diversity,</li> <li>include appropriate safeguards (e.g. human intervention) to ensure a fair and just society.</li> <li>transparency and responsible disclosure</li> <li>robust, secure and safe</li> <li>Hold organisations and individuals accountable for proper functioning of AI</li> </ul>	<ul> <li>How can we ensure that A/IS do not infringe human rights?</li> <li>effect of A/IS technologies on human well-being.</li> <li>How can we assure that designers, manufacturers, owners and operators of A/IS are responsible and accountable?</li> <li>How can we ensure that A/IS are transparent?</li> <li>How can we extend the benefits and minimize the risks of AI/AS technology being misused?</li> </ul>



### **BUT ENDORSEMENT IS NOT (YET) COMPLIANCE**



EU HLEG	OECD	IEEE EAD
<ul> <li>Human agency and oversight</li> </ul>	<ul> <li>benefit people and the planet</li> </ul>	<ul> <li>How can we ensure that A/IS do not</li> </ul>
<ul> <li>Technical robustness and safety</li> </ul>	<ul> <li>respects the rule of law, human rights,</li> </ul>	<ul><li>infringe human rights?</li><li>effect of A/IS</li></ul>
<ul> <li>Privacy and data governance</li> </ul>	democratic values and diversity,	technologies on human well-being
<ul> <li>Transparency</li> <li>Diversity, non-</li> </ul>	<ul> <li>include appropriate safeguards (e.g. human</li> </ul>	<ul> <li>How can we assure that designers,</li> </ul>
discrimination and fairness	intervention) to ensure a fair and just society.	manufacturers, owners and operators of A/IS
Societal and environmental well-	transparency and     responsible disclosure	are responsible and accountable?
being • Accountability	<ul> <li>robust, secure and safe</li> </ul>	<ul> <li>How can we ensure that A/IS are transparent?</li> </ul>
,	<ul> <li>Hold organisations and individuals accountable</li> </ul>	<ul> <li>How can we extend the benefits and minimize</li> </ul>
	for proper functioning of	the risks of AI/AS
regulation		be
regulation	observatory	standards



### The promise of AI: Better decisions

THAT WAY

### **HOW DO WE MAKE DECISIONS?**







### **HOW DO WE MAKE DECISIONS TOGETHER?**





### **DESIGN IMPACTS DECISIONS IMPACTS SOCIETY**







- Choices
- Formulation
- Involvement
- Legitimacy
- Voting system



### WHICH DECISIONS SHOULD AI MAKE?





### WHICH DECISIONS SHOULD AI MAKE?

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What should the self-driving car do?



### **HOW SHOULD AI MAKE DECISIONS?**







# TAKING RESPONSIBILITY

#### • <u>in</u> Design

- Ensuring that development <u>processes</u> take into account ethical and societal implications of AI and its role in socio-technical environments
- **by** Design
  - Integration of ethical reasoning abilities as part of the <u>behaviour</u> of artificial autonomous systems
- **<u>for</u>** Design(ers)
  - Research integrity of <u>stakeholders</u> (researchers, developers, manufacturers,...) and of institutions to ensure regulation and certification mechanisms



# **IN** DESIGN: ART

- AI needs ART
  - Accountability
  - **R**esponsibility
  - **T**ransparency



# ACCOUNTABILITY

- Principles for Responsible AI = ART
  - Accountability
    - Explanation and justification
    - Design for values
  - $\circ$  **<u>R</u>esponsibility**

• **T**ransparency



- Optimal AI is explainable AI
- Many options, not one 'right' choice
- Explanation is for the user: context matters



### **CHALLENGE: NO AI WITHOUT EXPLANATION**



Terms and	Conditions	
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- Explanation is for the user:
  - Different needs, different expertises and interests
  - $_{\circ}$  Just in time, clear, concise, understandable, correct
- Explanation is about:
  - $_{\circ}~$  individual decisions and the 'big picture'
  - $_{\circ}$  enable understanding of overall strengths & weaknesses
  - $\circ$  convey an understanding of how the system will behave in the future
  - convey how to correct the system's mistakes

# RESPONSIBILITY

- Principles for Responsible AI = ART
  - Accountability
    - Explanation and justification
    - Design for values
  - $\circ$  <u>**R**</u>esponsibility
    - Autonomy
    - Chain of responsible actors
    - Human-like AI
  - **T**ransparency





# **RESPONSIBILITY CHALLENGES**

- Chain of responsibility
  - researchers, developerers, manufacturers, users, owners, governments, ...
  - Liability and conflict settling mechanisms
- Human-like systems
  - Robots, chatbots, voice...
  - $\circ$  Expectations
  - Vulnerable users
  - Mistaken identity



- Responsibility for choices
  - $_{\odot}$   $\,$  95% accurate but no explanation or 80% accurate with explanation?
  - Fairness or sustainability?



# TRANSPARENCY

#### • Principles for Responsible AI = ART

- Accountability
  - Explanation and justification
  - Design for values
- **R**esponsibility
  - Autonomy
  - Chain of responsible actors
  - Human-like AI
- $\circ$  **<u>T</u>ransparency** 
  - Data and processes
  - Algorithms
  - Choices and decisions



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### **CHALLENGE: BIAS AND DISCRIMINATION**

Remember: AI systems extrapolate patterns from data to take action

- Bias is inherent on human data
  - $_{\circ}~$  we need bias to make sense of world
- Bias leads to stereotyping and prejudice
- Bias is more than biased data



# **BY DESIGN: ARTIFICIAL AGENTS**

- Can AI systems be ethical?
  - What does that mean?
  - $\circ~$  What is needed?
- Design for values



# **ETHICAL BEHAVIOR**

- **<u>Should</u>** we teach ethics to AI?
- Understanding ethics
  - Which values? Whose values?
  - $\circ$  Who gets a say?
- Using ethics
  - What is proper action given a values?
  - Are ethical theories of use?
  - How to prioritise values?
  - Is knowing ethics enough?
- Ethical reasoning
  - Many different theories
    - Utilitarian, Kantian, Virtues...)
  - $\circ \quad \text{Highly abstract} \\$
  - Do not provide ways to resolve conflicts





### **DESIGN FOR VALUES**



### **GLASS BOX APPROACH**

- Doing the right thing
  - Elicit, define, agree, describe, report
- Doing it right
  - Explicit values, principles, interpretations, decisions
  - Evaluate input/output against principles



# **FOR** DESIGN(ERS): PEOPLE

- Regulation
- Certification
- Standards
- Conduct
- AI principles are principles for us



# FOR DESIGN: TRUSTWORTHY AI

- Regulation and certification
- Codes of conduct
- Human-centered
- AI as driver for innovation





- Design impacts decisions impacts society impacts design
- AI systems are tools, artefacts made by people: We set the purpose
- AI can give answers, but we ask the questions
- AI needs ART (Accountability, Responsibility, Transparency)





### **RESPONSIBLE ARTIFICIAL INTELLIGENCE**

# WE ARE RESPONSIBLE

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