RESPONSIBLE ARTIFICIAL INTELLIGENCE

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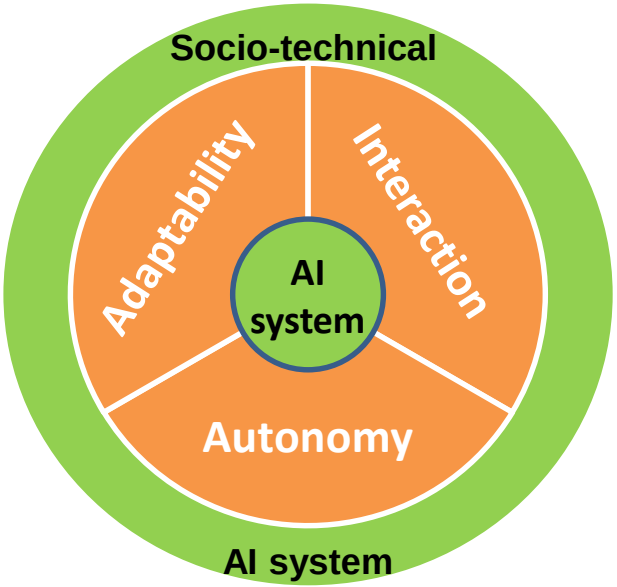
WHAT IS AI?

- Not just algorithm
- Not just machine learning

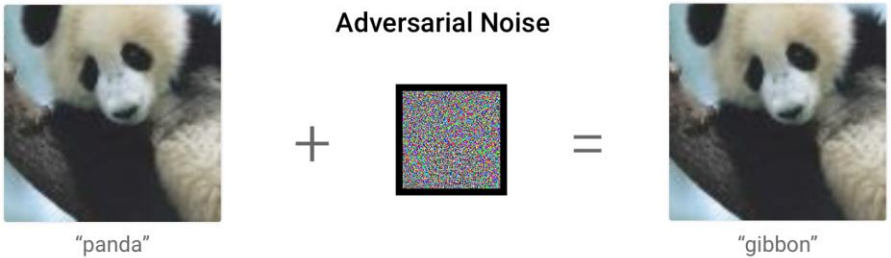
- But
- AI applications are not alone
  - Socio-technical AI systems



AI IS NOT INTELLIGENCE!

- What AI systems cannot do (yet)
  - Common sense reasoning
    - Understand context
    - Understand meaning
  - Learning from few examples
  - Learning general concepts
  - Combine learning and reasoning
- What AI systems can do (well)
  - Identify patterns in data
    - Images
    - Text
    - Video
  - Extrapolate those patterns to new data
  - Take actions based on those patterns

AI IS NOT INTELLIGENCE!



AI IS NOT INTELLIGENCE!

WHAT IS RESPONSIBLE AI?

Responsible AI is

- Ethical
- Lawful
- Reliable
- Beneficial

Responsible AI recognises that

- AI systems are artefacts
- We set the purpose
- We are responsible!

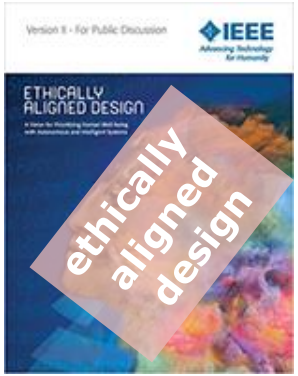
RESPONSIBLE AI

- AI can potentially do a lot. Should it?
- Who should decide?
- Which values should be considered? Whose values?
- How do we deal with dilemmas?
- How should values be prioritized?
- .....

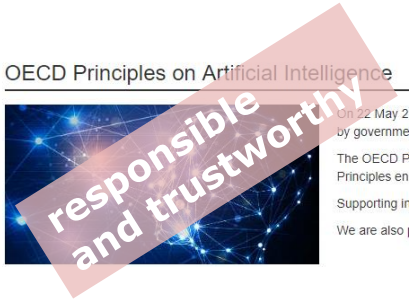
PRINCIPLES AND GUIDELINES

Responsible / Ethical / Trustworthy....

https://ec.europa.eu/digital-single-market/en/high-level-expert-group-artificial-intelligence



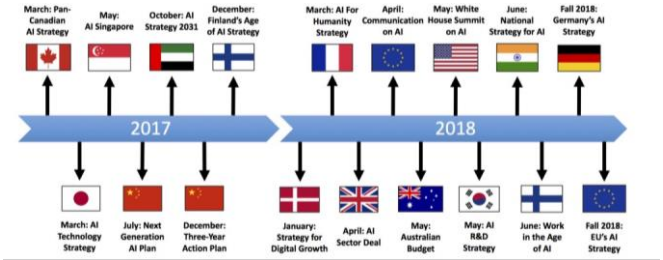
https://ethicsinaction.ieee.org



https://www.oecd.org/going-digital/ai/principles/

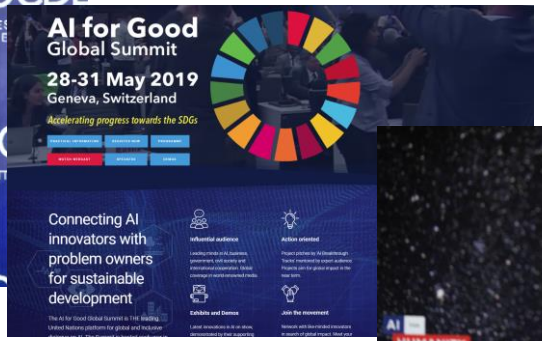
MANY INITIATIVES (AND COUNTING…)

- Strategies / positions
  - IEEE
  - European Union
  - OECD
  - WEF
  - Council of Europe
  - Many national strategies
  - …
- Declarations
  - Asilomar
  - Montreal
  - …



https://arxiv.org/ftp/arxiv/papers/1906/1906.11668.pdf lists 84!

EU HLEG	OECD	IEEE EAD
• Human agency and oversight • **Technical robustness and safety** • Privacy and data governance • **Transparency** • **Diversity**, non-discrimination and fairness • **Societal and environmental well-being** • **Accountability**	• benefit people and the planet • respects the rule of law, **human rights**, democratic values and **diversity**, • include appropriate safeguards (e.g. human intervention) to ensure a **fair and just society**. • **transparency** and responsible disclosure • **robust, secure and safe** • Hold organisations and individuals **accountable** for proper functioning of AI	• How can we ensure that A/IS do not infringe **human rights**? • effect of A/IS technologies on **human well-being**. • How can we assure that designers, manufacturers, owners and operators of A/IS are responsible and **accountable**? • How can we ensure that A/IS are **transparent**? • How can we extend the benefits and minimize the risks of AI/AS technology being misused?



BUT ENDORSEMENT IS NOT (YET) COMPLIANCE

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regulation	**observatory**	**standards**


THIS WAY
THAT WAY
ANOTHER WAY
The promise of AI:
Better decisions

HOW DO WE MAKE DECISIONS?

HOW DO WE MAKE DECISIONS TOGETHER?

DESIGN IMPACTS DECISIONS IMPACTS SOCIETY

- Choices
- Formulation
- Involvement
- Legitimacy
- Voting system

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WHICH DECISIONS SHOULD AI MAKE?

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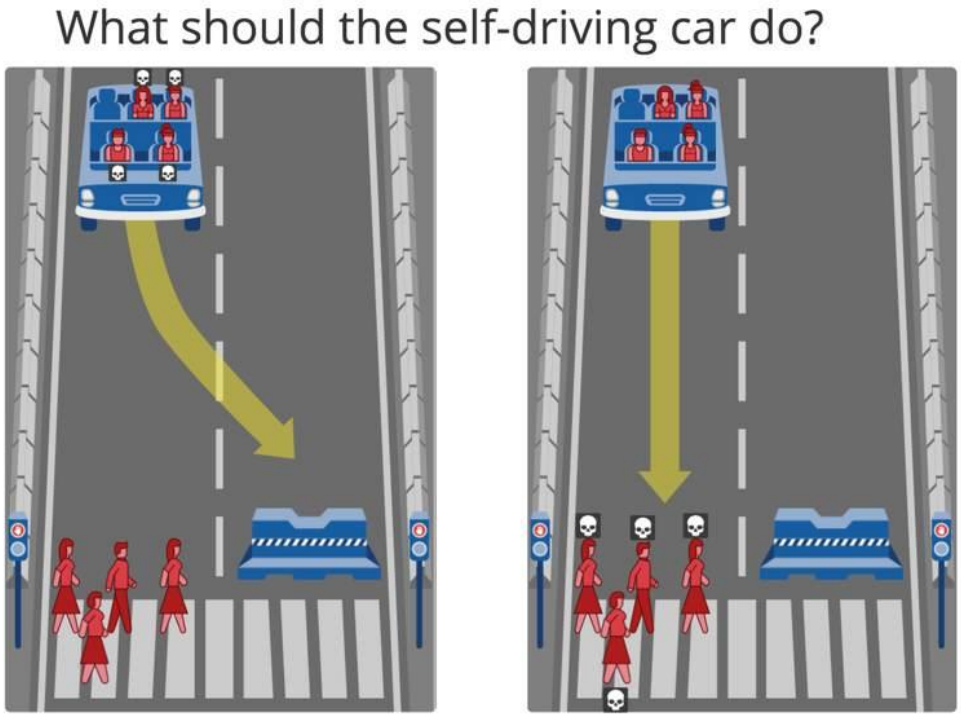
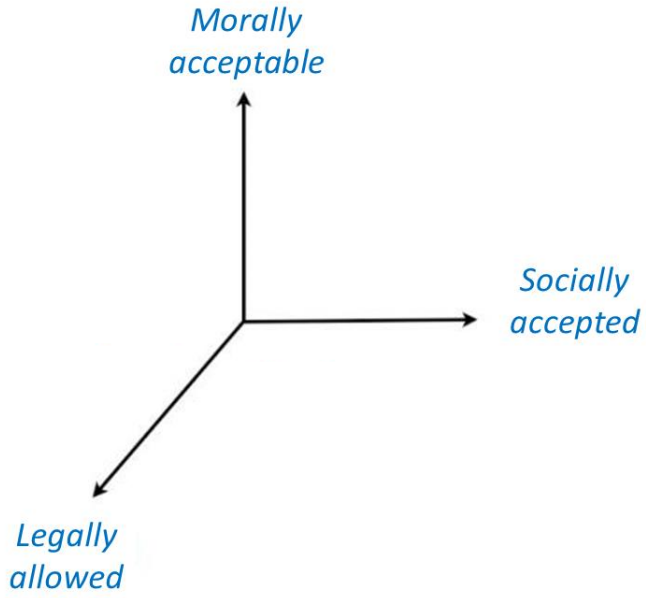


HOW SHOULD AI MAKE DECISIONS?

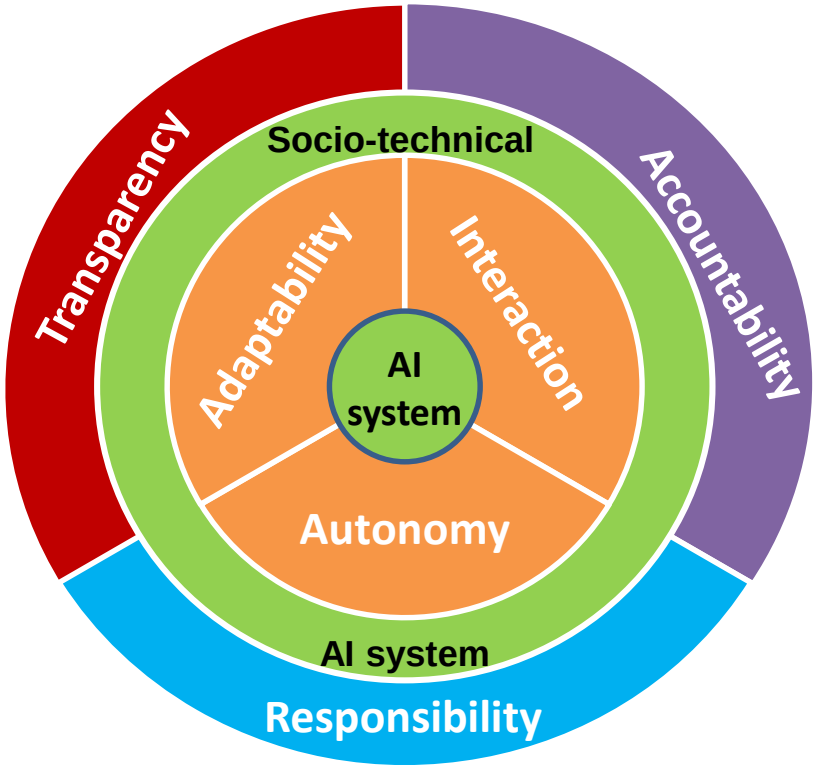


TAKING RESPONSIBILITY

- **in** Design
  - Ensuring that development processes take into account ethical and societal implications of AI and its role in socio-technical environments
- **by** Design
  - Integration of ethical reasoning abilities as part of the behaviour of artificial autonomous systems
- **for** Design(ers)
  - Research integrity of stakeholders (researchers, developers, manufacturers,…) and of institutions to ensure regulation and certification mechanisms

IN DESIGN: ART

- AI needs ART
  - **A**ccountability
  - **R**esponsibility
  - **T**ransparency



ACCOUNTABILITY

- Principles for Responsible AI = ART
  - Accountability
    - Explanation and justification
    - Design for values
  - Responsibility
  - Transparency

- Optimal AI is explainable AI
- Many options, not one ‘right’ choice
- Explanation is for the user: context matters

CHALLENGE: NO AI WITHOUT EXPLANATION

- Explanation is for the user:
  - Different needs, different expertises and interests
  - Just in time, clear, concise, understandable, correct
- Explanation is about:
  - individual decisions and the ‘big picture’
  - enable understanding of overall strengths & weaknesses
  - convey an understanding of how the system will behave in the future
  - convey how to correct the system’s mistakes

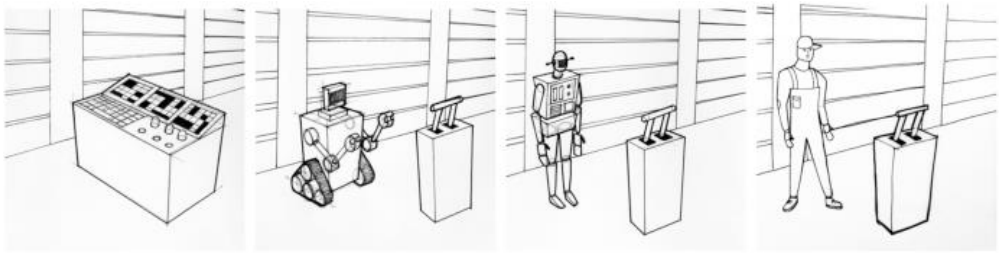
RESPONSIBILITY

- Principles for Responsible AI = ART
  - Accountability
    - Explanation and justification
    - Design for values
  - **Responsibility**
    - Autonomy
    - Chain of responsible actors
    - Human-like AI
  - Transparency

RESPONSIBILITY CHALLENGES

- Chain of responsibility
  - researchers, developerers, manufacturers, users, owners, governments, …
  - Liability and conflict settling mechanisms

- Human-like systems
  - Robots, chatbots, voice…
  - Expectations
  - Vulnerable users
  - Mistaken identity



https://ieeexplore.ieee.org/document/7451743

- Responsibility for choices
  - 95% accurate but no explanation or 80% accurate with explanation?
  - Fairness or sustainability?

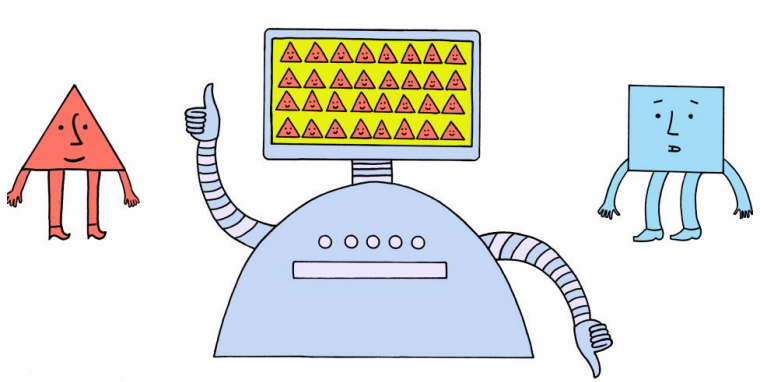
TRANSPARENCY

- Principles for Responsible AI = ART
  - Accountability
    - Explanation and justification
    - Design for values
  - Responsibility
    - Autonomy
    - Chain of responsible actors
    - Human-like AI
  - Transparency
    - Data and processes
    - Algorithms
    - Choices and decisions

CHALLENGE: BIAS AND DISCRIMINATION

Remember: AI systems extrapolate patterns from data to take action

- Bias is inherent on human data
  - we need bias to make sense of world
- Bias leads to stereotyping and prejudice
- Bias is more than biased data



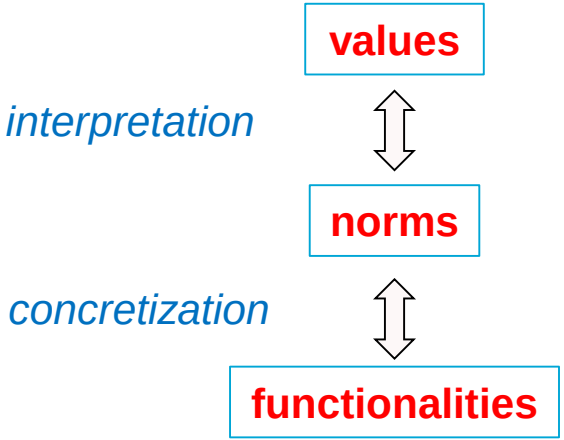
BY DESIGN: ARTIFICIAL AGENTS

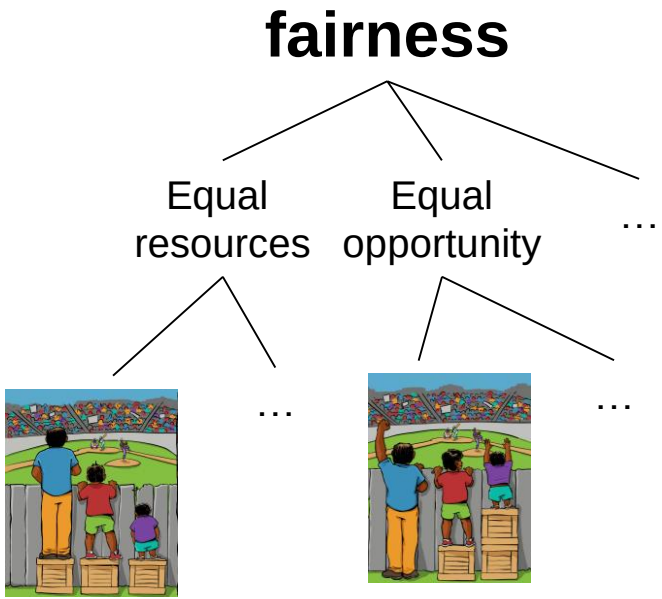
- Can AI systems be ethical?
  - What does that mean?
  - What is needed?
- Design for values

ETHICAL BEHAVIOR

- **Should** we teach ethics to AI?
- Understanding ethics
  - Which values? Whose values?
  - Who gets a say?
- Using ethics
  - What is proper action given a values?
  - Are ethical theories of use?
  - How to prioritise values?
  - Is knowing ethics enough?
- Ethical reasoning
  - Many different theories
    - Utilitarian, Kantian, Virtues…)
  - Highly abstract
  - Do not provide ways to resolve conflicts

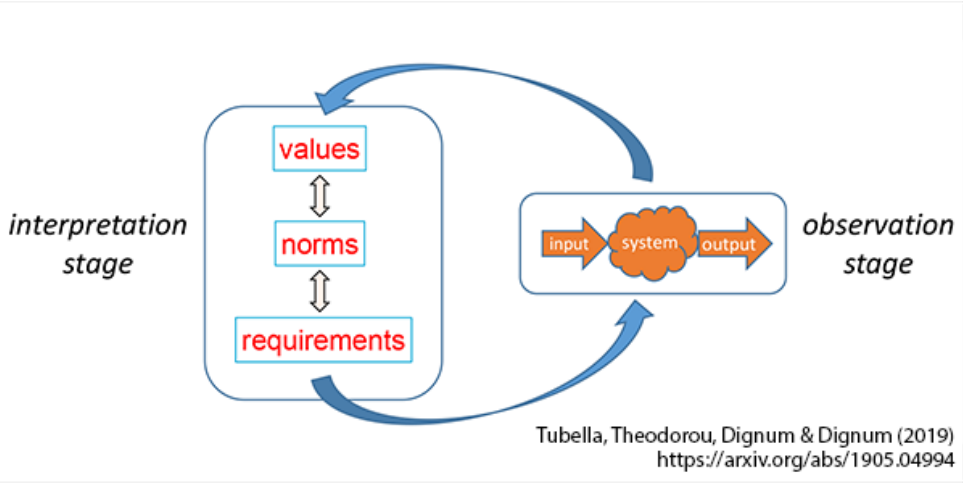
DESIGN FOR VALUES





GLASS BOX APPROACH

- Doing the right thing
  - Elicit, define, agree, describe, report
- Doing it right
  - Explicit values, principles, interpretations, decisions
  - Evaluate input/output against principles



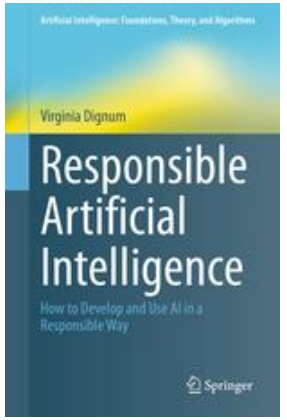
FOR DESIGN(ERS): PEOPLE

- Regulation
- Certification
- Standards
- Conduct

- AI principles are principles for us

FOR DESIGN: TRUSTWORTHY AI

- Regulation and certification
- Codes of conduct
- Human-centered
- AI as driver for innovation



- Design impacts decisions impacts society impacts design
- AI systems are tools, artefacts made by people:
  We set the purpose
- AI can give answers, but we ask the questions
- AI needs ART (Accountability, Responsibility, Transparency)

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WE ARE RESPONSIBLE

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